

The fifth RHCN Meeting

RHCN Lab: Feedback

Date: August 17, 2016
Hindsgavl Castle
Middlefart, Denmark



Erik Hollnagel

Bob Wears

Jeffrey Braithwaite

The fifth RHCN Meeting



Feedback from participants

- **Patient involvement**
- **Spread RHC without it being bureaucratic**
- **Measurement/tools/approaches/frames**
- **Relationships between concepts: WAI-WAD, RE-QI**
- **How does lean or Safety-I actually fit in?**
- **Limits of the RE approach**
- **Getting management and policymakers involved**
- **Methods – how do we research this?**

Feedback from participants

- Can resilience be a bad thing?
- Should we actually design a movement?
- Terminology/glossary/key concepts up front

- Conduct of the meeting: generally fine, but perhaps more walking and talking, pre-conference introductory session, more PhD presentations