



## The Resilient Health Care Net

RHCN Summer Meeting, June 4-5, 2012

Middelfart, Denmark

[www.resilienthealthcare.net](http://www.resilienthealthcare.net)

### *Final programme*

- Sunday June 3 15:00 - 17:00 Tutorial on Resilience Engineering - principles and practices.
- Monday June 4 07:00 - 08:30 Breakfast
- 08:30 - 09:00 Sam Sheps & Karen Cardiff / **Looking at success vs. looking at failure: Is quality safety? Is safety quality?**
- 09:00 - 09:30 Rollin J. (Terry) Fairbanks, Shawna J. Perry, Mark S. Smith & Robert L. Wears / **Separating resilience from success: case studies of resilient failure and brittle success.**
- 09:30 - 10:00 Paries, J. & Lot, N. / **Can Resilience Engineering help understanding the performance of Intensive Care Units in abnormal disturbed situations?"**
- 10:00 - 10:30 Coffee break
- 10:30 - 12:00 Debate / panel: **Healthcare as a complex adaptive system** (Chaired by Jeffrey Braithwaite)
- 12:00 - 13:30 Lunch
- 13:30 - 14:00 Alessandra Gorini, Ketti Mazzocco, Gabriella Pravettoni / **e-resilience: the use of computer-based technology to enhance patient safety**
- 14:00 - 14:30 Anne Sophie Nyssen / **Crisis situations / flexibility/ adaptive or and routine expertise studied in robotic surgery**
- 14:30 - 15:00 Pascale Carayon / **Health IT and resilience**
- 15:00 - 15:30 Coffee break
- 15:30 - 16:30 Extended discussion period
- 19:00 - Dinner at Hindsgavl
- Tuesday 07:00 - 08:30 Breakfast

June 5

- 08:30 - 09:00 Sheuwen Chuang / Standardization versus adaptation for patient safety: a lesson learned from three scabies outbreaks
- 09:00 - 09:30 Carl MacRae / Standardising Resilience? Organising, regulating and coordinating patient safety improvement
- 09:30 - 10:00 Jeanette Hounsgaard / The design of resilient processes in the care path way
- 10:00 - 10:30 Coffee break
- 10:30 - 12:00 Debate / panel (Pascale Carayon) / The role of patients in resilience and patient safety
- 12:00 - 13:30 Lunch
- 13:30 - 14:00 Patricia H. Strachan / Mrs. Jones can't breathe!! Can a resilience framework help?
- 14:00 - 14:30 Rob Robson / Complexity science and Critical Incident Investigations
- 14:30 - 15:00 Richard Cook / How is resilience different from good performance?
- 15:00 - 15:30 Coffee break
- 15:30 - 16:00 Final discussion period / where do we go from here?