



The Resilient Health Care Net is pleased to announce a one day conference to inspire health practitioners on

# Resilient Health Care: Moving from Safety-I to Safety-II

[www.resiliencehealthcareconference.com.au](http://www.resiliencehealthcareconference.com.au) 10 August 2015

Novotel Sydney Manly Pacific, 55 North Steyne, Manly, NSW, Australia

The international effort to provide safe care for patients has been growing for more than a quarter of a century. Progress has been slow and patchy because we cannot become better by only looking at what goes wrong. And we cannot make things safer by trying to prevent future accidents and incidents on the basis of current accidents and incidents. In reality, we have gone as far as we can under the existing paradigm.

The world has changed, and will continue to change in the future. Increasing demand for services, next-generation diagnostic and treatment technologies, new models of care, an ageing population, and sheer complexity of the delivery system all conspire to make the job of keeping patients safe that much harder, year on year.

Our immediate task is to be ready for this. But we can only prepare by taking a critical look at what we do now, and assessing new possibilities.

We need to understand how complex adaptive systems like health care work in increasingly intractable environments. We need to learn from what we already do well, as well as what goes wrong. We have labelled the key new possibility for improved care, and higher levels of safety, *resilient health care*.

To examine this topic we have put together a faculty of leading international experts in the field of patient safety, for an exciting, cutting-edge one day conference, Resilient Health Care: Moving from Safety-I to Safety-II. Faculty members are:



**Professor Erik Hollnagel**, Denmark

Lead editor of *Resilient Health Care*, 2013, and author of *Safety-I and Safety-II: The past and Future of Safety Management*, 2014.



**Professor Bob Wears**, USA

Lead editor of *The Resilience of Everyday Clinical Work*, 2015, and Research Professor at University of Florida.



**Professor Jeffrey Braithwaite**, Australia

Lead editor of *Reconciling Work-As-Imagined and Work-As-Done*, 2015, and *Health Reform, Quality and Safety: Perspectives, Participants, Partnerships and Prospects in 30 Countries*, 2015.



**Dr Terry Fairbanks**, USA

Director MedStar Health Simulation Training and Education Lab (SiTEL). His expertise centres on the application of system safety engineering methods in healthcare.



**Dr Lacey Colligan**, USA

Founder and CEO of Sharp End Advisory, LLC and an expert in pediatric intensive care and complexity.



**Dr Janet Anderson**, UK

Research Fellow in the Patient Safety and Service Quality Research Centre, King's College London whose research focuses on ways to support effective human performance.



**Dr Robyn Clay-Williams, Australia**

Research Fellow and expert in aviation, human factors and organisational resilience.



**Dr Paul Lane, Australia**

Deputy Director ICU, The Townsville Hospital and Health Service, Medical Director, The Townsville Skills Centre and co-designer of the Townsville Ten Cs resilience model.



**Associate Professor Andrew Johnson, Australia**

Executive Director Medical Services at the Townsville Hospital and Health Service and co-designer of the Townsville Ten Cs resilience model.

### Attending this key event in 2015 will enable you to:

- Understand the way the international focus on patient safety is changing to include everyday clinical work as a whole, complementing existing efforts focusing on things going wrong
- Identify new methods for keeping patients safe in a constantly changing environment
- Take home new perspectives, ideas and plans for building a safer environment for patients under your care



### Registration Fees:

We are very pleased to offer a member rate to attendees who are members of The Royal Australasian College of Medical Administrators (RACMA)

REGISTRATION TYPE	EARLY BIRD Before 25 June 2015	STANDARD
Member	\$675	\$800
Non Member	\$800	\$975
Full Time Student	\$250	\$375

### Entitlements:

- Arrival Tea & Coffee
- Morning & Afternoon Refreshments
- Buffet Lunch
- Handbook



### Contact

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