

The Resilient Health Care Net

RHCN Summer Meeting, 26th-28th August 2013
Hindsgavl Castle, Middelfart, Denmark



The Resilient Health Care Net - Summer Meeting, August 26-28, 2013

The Resilience of Everyday Clinical Work

Sunday August 25

- 15:00 - 17:00 **Tutorial - Mirror, mirror on the wall ... Which is most complex of them all?**
The tutorial will explore, on the basis of practical examples drawn from the participants experience in healthcare, the extent to which healthcare reflects (or not) the properties of Complex Adaptive Systems (CAS). The underlying question is whether or not CAS is useful to understand system characteristics when planning and implementing initiatives as well as evaluating and researching their impact.
(Rob Robson, Healthcare System Safety & Accountability, Inc., Canada)

Monday August 26

- 07:00 - 08:30 Breakfast
- Session 1: Tradeoffs, workarounds, coping, dampening** (Session Chair: Erik Hollnagel)
- 08:30 - 09:00 Individual - Collective Tradeoffs in Healthcare and their Implications for Resilience. (Wears, R. L., Hunte, G. S.)
- 09:00 - 09:30 How everyday functioning in acute care really works: the case of nurses' workarounds. (Debono, D., Braithwaite, J.)
- 09:30 - 10:00 Tensions and trade-offs in patient handover emergency care. (Sujan, M. A.)
- 10:00 - 10:30 Coffee break
- 10:30 - 12:00 The range of everyday clinical work - Extended thematic discussion / panel
- 12:00 - 13:30 Lunch
- Session 2: The range of everyday clinical work** (Session Chair: Jeffrey Braithwaite)
- 13:30 - 14:00 Features of resilience in maternity services - a case study on adaptations of micro systems to influences from meso and macro system levels. (Plessen, C. v., Wiig, S., Aase, K.)
- 14:00 - 14:30 The 2011 Stanley Cup riot: A lesson in resilience. (Hunte, G. S.)
- 14:30 - 15:00 FRAM on hospital discharge. (Laugaland, K., Åsa, K.)
- 15:00 - 15:30 Coffee break
- 15:30 - 17:00 Tradeoffs, workarounds, coping, dampening - Extended thematic discussion / panel
- 19:00 - Dinner at Hindsgavl

Tuesday August 27

- 07:00 - 08:30 Breakfast
- Session 3: Resilience in other words** (Session Chair: Shawna Perry)
- 08:30 - 09:00 A system migration, a social cognition, or a naturalistic decision: understanding the use of rules in anaesthetic practice. (Phipps, D. L., Parker, D., Beatty, P. C. W.)
- 09:00 - 09:30 Resilience and Phronesis. (Hunte, G., Sheps, S., Wears, B.)

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09:30 - 10:00	Three attributes of everyday functioning: social organisation, cultural features and network characteristics. (Braithwaite, J., Plumb, J.)
10:00 - 10:30	Coffee break
10:30 - 12:00	Resilience in other words - Extended thematic discussion / panel
12:00 - 13:30	Lunch
Session 4:	Obstacles to change (Session Chair: Sam Sheps)
13:30 - 14:00	Developing a Safety Management System for primary care medicines management. (Phipps, D. L., Parker, D., Avery, A. J., Ashcroft, D. M.)
14:00 - 14:30	Patient as a source of resilience. (Schubert, C., Wears, R., Hunte, G.)
14:30 - 15:00	Moving from the Modernist Mythology in Healthcare. (Wears, R. L., Tori, E.)
15:00 - 15:30	Coffee break
15:30 - 17:00	Obstacles to change - Extended thematic discussion / panel

	Wednesday August 28
07:00 - 08:30	Breakfast
Session 5:	Moving from Safety-I to Safety-II (Session Chair: Robert Wears)
08:30 - 09:00	Revealing Resilience through Critical Incident Narratives: A Way to Move from Safety I to Safety II. (Sheps, S., Cardiff, K., Pelletier, E., Robson, R.)
09:00 - 09:30	Combination of Safety-I and Safety-II management to strengthen bundle care - A case study of blood stream infection in an ICU. (Chuang, S., Lee, Y.-J., Jung, F.)
09:30 - 10:00	Aligning resilience engineering with the right type of cognitive science. (Ross, A. J., Anderson, J. E., Jaye, P.)
10:00 - 10:30	Coffee break
10:30 - 11:00	How will resilience feel from the frontline of Healthcare and beyond? (Jaye, P., Ross, A. J., Anderson, J. E.)
11:00 - 12:00	Moving from Safety-I to Safety-II - Extended thematic discussion / panel
12:00 - 13:30	Lunch
13:30 - 15:00	Open discussion: Resilient Health Care - where are we now and where should we go? (Session Chair: Erik Hollnagel)
15:00 - 15:30	Coffee break
15:30 - 16:30	The Resilient Health Care Net - Plans for the future Adjourn

Registration: <http://www.conferencemanager.dk/rhcn2013>