



# Resilient Health Care Network Program

Three Day Meeting  
11-13 August, 2015  
Novotel Sydney Manly Pacific

**Tuesday 11 August, 2015**

08:30-09:00	<b>Welcome coffee and tea and informal collegiality</b>
09:00-09:10	Welcome from Professor Jeffrey Braithwaite on behalf of the organising committee
	Opening remarks from Professor Erik Hollnagel on behalf of the RHCN
	<b>Morning Session: Resilience: Integration and spread</b>
09:10-09:25	Hollnagel: Resilient health care: Integration of elements or synthesis of functions?
09:25-09:40	Q&A
09:40-09:55	Braithwaite: Role behaviours spreading more resilience across gaps dividing complex clinical networks
09:55-10:10	Q&A
10:10-10:40	Group forum: Chair, Ross
10:40-11:00	Morning Tea
	<b>Mid-Morning Session: RAG applications</b>
11:00-11:15	Chuang, Ma, Tsai: Communication and understanding of system resilience through RAG survey in EDs
11:15-11:30	Q&A
11:30-11:45	Axelsson & Ros: Studying resilience in a pediatric ward
11:45-12:00	Q&A
12:00-12:30	Group forum: Chair, Deutsch
12:30-13:30	Lunch
	<b>Mid Afternoon Session: Patients' and global perspectives</b>
13:30-13:45	Canfield: Unlocking the potential of resilience in health
13:45-14:00	Q&A
14:00-14:15	Pearce: Resilience and the four global truths of health care improvement
14:15-14:30	Q&A
14:30-15:00	Group forum: Chair, Johnson
15:00-15:30	Afternoon Tea
	<b>Afternoon Session: At the messy blunt end</b>
15:30-15:45	McKelvie: Resilience at the coalface
15:45-16:00	Q&A
16:00-16:15	Ford: Using Ten Cs in incident analysis
16:15-16:30	Q&A
16:30-17:00	Group forum: Chair, Hunte
17:00	Wrap Up, Day 1



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## Wednesday 12 August, 2015

08:30-09:00	<b>Welcome coffee and tea and informal collegiality</b>
09:00-09:10	Recap and setting the scene: Professor Robert Wears
	<b>Morning Session: Both have fjords, and resilience: Norway and New Zealand</b>
09:10-09:25	Deilkås & Svendsen: Care giving unit climates of patient safety leadership, teamwork and safety
09:25-09:40	Q&A
09:40-09:55	Zhuravsky: Thriving on challenge
09:55-10:10	Q&A
10:10-10:40	Group forum: Chair, Clay-Williams
10:40-11:00	Morning Tea
	<b>Mid-Morning Session: Modelling and simulation</b>
11:00-11:15	Deutsch, Fairbanks & Patterson: Simulation and resilience redux
11:15-11:30	Q&A
11:30-11:45	Ross, Anderson, Deas, Back, Duncan, Snell, Jay, & Macpherson: Modelling resilience
11:45-12:00	Q&A
12:00-12:30	Group forum: Chair, Berg
12:30-13:30	Lunch
	<b>Mid Afternoon Session: Bringing the ICU into sharp focus</b>
13:30-13:45	Clay-Williams & Lane: Unlocking the potential of resilience in health care
13:45-14:00	Q&A
14:00-14:15	Horsley & Simpson: An integrated approach to enhancing resilience in an Intensive Care Unit
14:15-14:30	Q&A
14:30-15:00	Group forum: Chair, Fairbanks
15:00-15:30	Afternoon Tea
	<b>Afternoon Session: Emergency department applications</b>
15:30-15:45	Hunte: Engineering resilience in an urban emergency department
15:45-16:00	Q&A
16:00-16:15	Anderson, Back, Duncan, Jay & Ross: Modelling resilience in the emergency department
16:15-16:30	Q&A
16:30-17:00	Group forum: Chair, Patterson
17:00	Wrap Up, Day 2



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## Thursday 13 August, 2015

08:30-09:00	<b>Welcome coffee and tea and informal collegiality</b>
09:00-09:10	Recap and setting the scene: Dr Mary Patterson
	<b>Morning Session: Resilience for cardiovascular care in Japan and the U.S.</b>
09:10-09:25	Nakajima, Yoshioka, Masuda, Nakajima: A proposal of an I/O common bus model
09:25-09:40	Q&A
09:40-09:55	Miller, Aswani, Zhou, Slagle & France: Quantitative evidence for resilience in ICI
09:55-10:10	Q&A
10:10-10:40	Group forum: Chair, Lane
10:40-11:00	Morning Tea
	<b>Mid-Morning Session: On the wards in acute settings</b>
11:00-11:15	Wiig & Heggelund: Understanding why maternity services go right
11:15-11:30	Q&A
11:30-11:45	Debono, Clay-Williams, Taylor, Greenfield, Braithwaite: Unlocking the potential of resilience
11:45-12:00	Q&A
12:00-12:30	Group forum: Chair, Ros
12:30-13:30	Lunch
	<b>Mid Afternoon Session: Resilience futures</b>
13:30-13:45	Johnson & Lane: Cohesion - Creating resilience and value in health care
13:45-14:00	Q&A
14:00-14:15	Wears: Making visible the invisible
14:15-14:30	Q&A
14:30-15:00	Group forum: Chair, Canfield
15:00-15:30	Afternoon Tea
	<b>Afternoon Session: Studies in resilience methodology</b>
15:30-15:45	Berg & Aase: Methodological approaches in resilient health care studies - A literature review
15:45-16:00	Q&A
16:00-17:00	Where to from here? Hollnagel, Wears and Braithwaite
17:00	Wrap Up and Meeting Close